## **Shanni Solar Support**



How do I install Fronius solar?

Fronius Solar.SOS is our solution for all technical questions from installers. The service process can be initiated online at the installation location itself - just by using the serial number of the inverter or a state code. Download Fronius Solar.SOS from the App Store or Google Play Store or open Fronius Solar.SOS in your browser.

How can I integrate Fronius solar into a third-party system?

Discover the open interfaces to integrate our products into third-party systems. Fronius Solar.SOS is our solution for all technical questions from installers. The service process can be initiated online at the installation location itself - just by using the serial number of the inverter or a state code.

What services does SolarEdge offer?

The global services of SolarEdge help safeguard customer satisfaction. The SolarEdge solution provides an excellent comprehensive support package including: Through web services or by phone, the SolarEdge service team provides support for all needs before, during and after installation - whenever it is needed.

How do I connect my snapinverter to Fronius solar?

On the userinterface of your SnapINverter (Data-/Hybridmanager), under"Settings" --> "FroniusSolar.web", make sure "Send current data to Fronius Solar.web"is set to "Yes" (see: "Accessing the user interface of the SnapINvertervia WLAN"or "Accessing the userinterface of the SnapINverter via Ethernet").

Can I send archive data to Fronius solar?

SENDING ARCHIVE DATA IS DISABLED(SNAPINVERTERS ONLY). On the local user interface of your SnapINverter (Data-/Hybridmanager),under "Settings" --> "Fronius Solar.web",check that "Send archive data to Fronius Solar.web" is activated.

How do I contact the SolarEdge service team?

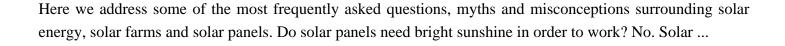
Through web services or by phone, the SolarEdge service team provides support for all needs before, during and after installation - whenever it is needed. Log, track and update a SolarEdge support case, 24/7 with the SolarEdge Service Portal. The SolarEdge service team is available by phone or email, 18 hours a day, Sunday to Friday.

3 ???· Kevin Taylor, Training and Technical Support Manager at Marley, outlines the main technical considerations to be aware of ahead of any solar PV installation project For builders ...

This vital support will empower us to scale our decentralized solar innovative applications, bringing transformative solar solutions to underserved communities and accelerating the global ...

## SOLAR PRO.

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